

[SUGINOI HOTEL Cancellation Policy]

Cancellation charge will require accordingly to the numbers of your party and cancellation notify days prior to your arrival as listed in below.

●Basic Cancellation Policy.(Except peak seasons listed in below.)

Notify days before arrival Numbers of Guests	No	Same	1	2	3	4	5	6	7	8	9	10	14	15	30
	Show	Day	day	days	days	days	days	days	days	days	days	days	days	days	days
Guests:Up to 14 Guests	100%	100%	50%	30%	30%	20%	20%	10%	10%						
Small Group: 15 to 30 Guests	100%	100%	50%	30%	30%	30%	30%	30%	20%	10%	10%	10%			
Large Group: 31 to 70 Guests	100%	100%	80%	50%	30%	30%	30%	30%	20%	10%	10%	10%	10%		
Group more than 71 guests	100%	100%	80%	50%	50%	40%	40%	30%	30%	20%	20%	20%	15%	15%	10%

●Cancellation Policy for Peak seasons. (4/27 to 5/5, 8/10 to 20, 12/30 to 1/3)

Cancellation charge will require accordingly to the numbers of your party and cancellation notify days prior to your arrival as listed in below.

Notify days before arrival Numbers of Guests	No	Same	1	2	3	4	5	6	7	8	9	10	14	21	30
	Show	Day	day	days	days	days	days	days	days	days	days	days	days	days	days
Guests:Up to 14 Guests	100%	100%	50%	50%	40%	30%	30%	20%	20%	20%	20%	20%	10%	10%	
Small Group: 15 to 30 Guests	100%	100%	50%	50%	40%	30%	30%	30%	20%	20%	20%	20%	10%	10%	
Large Group: from 31 or more	100%	100%	80%	80%	50%	40%	40%	30%	30%	20%	20%	20%	20%	15%	10%